

Welcome to Blanchard Valley Medical Associates!

We look forward to meeting you and to the opportunity to provide you with caring, state-of-the-art medical treatment.

In preparation for your upcoming appointment, we ask that you **pre-register with our office by calling 424-0380, extension 3208**, as soon as possible. Please have your insurance cards available when you call.

In addition, we ask that you complete the attached Information Sheets and bring them with you to your appointment, along with the following items:

1. All medical insurance cards;
2. All medication you are currently taking;
3. X-rays or requested records from your primary care physician (unless your physician has sent them over directly prior to your appointment).

We have participating contracts with Aetna, Anthem, Buckeye Medicaid, Caresource Medicaid, Cigna, Direct Care America(DCA), FrontPath, Healthreach(OHG), Interplan Health Group(IHG), Medical Mutual, Medicare, MultiPlan, NWOHP Choice PPO, Ohio Health Choice, Primary Health Services (PHS), Private Healthcare System(PHCS), and United Healthcare. **If you are covered under any of these companies, we require co-payments and deductibles to be paid at the time of service. We do not participate with any HMOs with the exception of Anthem HMO. If you have an HMO, we cannot be your primary care provider.**

If you are not covered under any of the above contracted companies, a **\$100 down payment is required**. We will prepare and submit the necessary insurance claim on your behalf whether we participate with your insurance or not. You will be reimbursed for any credits to your account once insurance has paid.

If you do not have insurance, or if special payment arrangements are required, please contact our credit counselors at 424-0380 extension 3116 or 3119 before you come for your appointment.

We thank you in advance for providing us with the completed patient information sheets, your insurance cards, pertinent records or X-rays and any medications you are currently taking, along with your payment at the time of your visit. These items are necessary for us to serve you properly.

We consider it a compliment that you have chosen us to participate in your medical care. We will make every effort to make your visit and interactions with us as pleasant as possible. If you have any questions at all, please don't hesitate to contact us.

Sincerely,

Blanchard Valley Medical Associates Staff